

Telecommunications Audit
Case study:
LKQ Euro Car Parts



Background

LKQ Euro Car Parts has over 280 stores nationwide and a significant annual spend on telecoms services, so an extensive audit of invoices from the last 6 years' was required.

PCMG undertook a forensic audit of LKQ Euro Car Parts' supplier invoices for their fixed line and data networks, looking back over the previous six years period.

The close partnership between PCMG and LKQ Euro Car Parts meant that all invoice information was collected and broken down very early on. Extensive analysis was conducted, with regular update calls and progress reports provided to LKQ Euro Car Parts, in order to present any findings and queries as soon as they arose.

LKQ Euro Car Parts agreed action points in partnership with PCMG in order to secure results far beyond their original expectations.

PCMG have already achieved significant refunds and **annual savings which total 15% of the client's total annual telecoms expenditure.**

There are further refund opportunities and annual cost reductions in progress, which total **34%** of LKQ Euro Car Parts' total annual telecoms expenditure.

“PCMG were very hands on, with regular progress updates and calls throughout the auditing process. In the end, the results far exceeded our original expectations, so we are extremely happy.”

LKQ Euro Car Parts Representative

Total Opportunities: **49%** of annual telecoms expenditure

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